

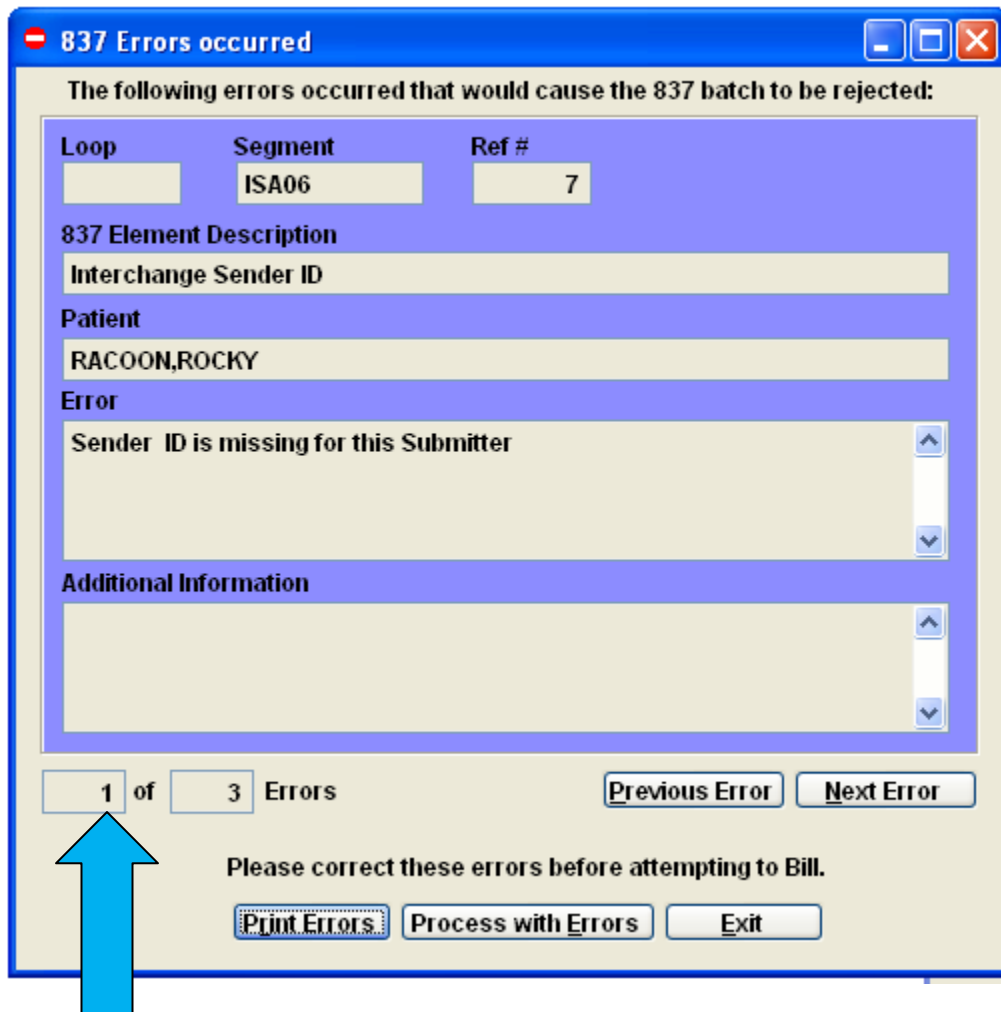
## The 837 Error Log – The ClinicPro Claim Scrubber

The ClinicPro software contains a feature called the 837 Error Log, this is known as the claim scrubber. Its function is to detect major gaps in data input related to the electronic billing batch you are creating.

As explained in the Electronic Billing section, the scrubber is activated during the processing of the electronic billing batch.

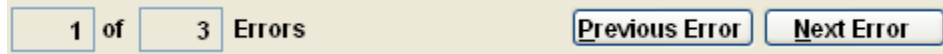
If there are data errors in the claim information, the scrubber message box will automatically display BEFORE your electronic batch is created.

Using our example of creating a Medicare electronic billing batch for one patient, Rocky Racoon, we can see the result of the claim scrubber in effect:



Notice that the error log is alerting us to 3 errors within this electronic billing file BEFORE the batch is created.

The errors buttons allow us to see the NEXT error:



This scrubber identifies the error in billing loop and segment industry terms:

Loop	Segment	Ref #
	ISA06	7

The scrubber also identifies the error in more common terms:

Error
Sender ID is missing for this Submitter

This provides an opportunity to close the billing screen and return to the software to amend the missing or invalid data. The Medicare submitter is missing vital billing data and the scrubber has identified 3 errors within this billing.

You have the opportunity to . The image shows three buttons: 'Print Errors', 'Process with Errors', and 'Exit', all with blue borders and light beige fill.

“**Printing the Errors**” is helpful so we can have a reference to return to the database to amend the information.

“**Process with Errors**” is genuinely NOT ADVISED; if the scrubber has detected errors, then the probability that the clearinghouse audit will also detect the same errors is high.

Once you have addressed the errors, return to the Insurance Billing Build screen and reprocess your billing.